

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 10<sup>th</sup> day of December 2019**

**C.G.No:137/2019-20/ Kurnool Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Sri. D. Subba Rao**

**Sri. A. Ramdas**

**Sri. Dr. R. Surendra Kumar**

**Chairperson**

**Member (Technical)**

**Member (Finance)**

**Independent Member**

***Between***

Sri Boyya Bangari,  
S/o B.Bajari,  
D.No:3/95,  
Krindi Geri,  
Nandavaram,  
Kurnool –Dist.

Complainant

***AND***

1. Assistant Executive Engineer/Nandavaram  
2. Deputy Executive Engineer/O/Yemmiganur  
3. Executive Engineer/O/Adoni

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding delay in providing of agriculture services duly 25KVA transformer.
2. Respondent No.2 filed written submission to the Forum stating that 11 KV line erection work and erection of 1 No's 25 KVA transformer to the complainant was completed. Erection 12 poles for LT line is balance due to existing crop in the field. Respondent No.2 further stated that complainant has submitted representation that they will get LT line work after completion of crops.
3. Respondent 2 had also enclosed statement of the complainant, wherein he submitted that Respondents had completed erection of 11KV line work and transformer work. They will get LT line work after completion of the crops.

**DESPATCHED**

**DATE**

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4. When complainant was contacted over phone by the Forum on 23.10.2019 at 11:30 AM., he expressed his satisfaction for resolving his grievance.
5. Since the complainant himself admitted that the Respondents had executed part of his work and remaining work will be completed after completion of crops , accordingly the complaint is here with disposed off. However the complainant is at liberty to represent the forum if the remaining work is not executed by the Respondents after harvesting of the crops.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10<sup>th</sup> December 2019.

Sd/- <b>Member (Technical)</b>	Sd/- <b>Member (Finance)</b>	Sd/- <b>Independent Member</b>	Sd/- <b>Chairperson</b>
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**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.